ALBATROS USEFUL INFORMATION



Emergency services: **112** and ask for assistance in English

Emergency Car park Gate override (for Emergency Service access only).

- Lesley Mort (Apt 119)
- Bob Taylor (35 Isla Tabarca)
- Gary Hull (Duplex 76)



Local Police: (0034) 968171919

In case of anti-social or illegal behaviour (contravention of Spanish Law)

Local Police

In case of water leaks at your property:

1) Cut water supply (stopcocks in bathroom & kitchen)

If not working, cut water supply at meter cupboard

2) Contact your home insurance



In case of water leaks at a different property and no one at home:

1) Cut water supply at meter cupboard

(Key access to meter cupboard: Lesley Mort Apt 119)

2) Contact the Administrator office for them to reach the owner.



In case you **don't** have water:

Contact Aqualia to find if there is a water cut in the area:

By phone: (0034)900810972 · Mobile App · Social Networks



Web: https://www.aqualia.com/es/area-de-cliente/aqualia-contact



In case you don't have power:

Contact Iberdrola to find if there is a power outage in the area:

By phone: (0034)900171171 · Email: contacto@i-de.es

Web: https://www.i-de.es/averias-cortes-luz





Rainbow Satellites

Tel: (0034) 686 358 475

Email: rainbowsats@gmail.com

Note there is a 60€ plus tax call out charge

TV issues

You may contact the Administration office and/or the President to indicate:

Complaints, comments, suggestions, support requests (access to roof area, internet / telecoms cabinets, meter cupboards etc.), reporting of maintenance issues such as pedestrian gates / doors not closing, car park vehicle gates not working, broken lights etc.

not closing, car park vehicle gates not working, broken lights etc.	
Administrator: Marisol Morenilla	C/ Pino Carrasco 12, Edificio Timón, Local 1.3 Office hours: MON to FRI from 9:00h to 17:00h
	Email: incidencias@mm2housing.com
Housing	Tel: (0034) 968524074 - EXT. 2
Administración de Fincas / Community Administration	Emergency ONLY: 609 751 389
President:	Email: albatrospresident@gmail.com
Albatros website:	Web: www.albatroslosalcazares.com